



# SECTION 1302 – NEBRASKA

September, 2006



## *Volunteer Excellence Award...*



Section Chair, Diane Runge presents Former Chair **Robert M. Johnson** with the 2006 Volunteer Excellence Award for exemplary leadership, commitment, and dedication leading to the achievement of the Bronze-Level Section Management Process Total Quality Award 2003-04 and 2004-05 for Section 1302. Bob also serves as the Lean Enterprise Forum Chair Elect.



**“If you can't describe what you are doing as a process, you don't know what you're doing”.**

-W.E. Deming

## *Volunteer Appreciation Award...*



Vice Chair, Dave McCracken presents **Al Schrader III** with the 2006 Volunteer Appreciation Award for the many years of dedicated service and commitment. Al goes above and beyond the call of duty as Program Chair in planning & scheduling our monthly meetings, and recently filling in as Treasurer. Al has held many positions on the board, and continues to volunteer where needed.

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## *Links to Certification Primers and Certification Training Material Resources...*

<http://www.asq.org/certification/>

<http://www.qualitycouncil.com/cm.asp>

## Edgerton Award News

The Edgerton Award is more than an award. It draws on the proven results of the Malcolm Baldrige National Quality Award criteria. By using criteria that is standard among world-class organizations Nebraska businesses have the opportunity to excel in all areas of business development: leadership, strategic planning, customer relations, human resources, knowledge management, process management, and market results. Applicants for the award engage in a self-assessment (application) and receive a thorough review and feedback report by external examiners. The benefit of this process is it is a system-wide review by outsiders. The small fee paid (\$1,500

or less) outweighs the value of the report. Some estimate the value to be \$35,000-40,000.

To be considered for the award businesses need to submit the eligibility determination before October 1. However, early submission is encouraged in order for applicants to receive assistance in preparing the application.

Examiners may register for the October 17-18 training on the web site: [http://assist.neded.org/edgerton/registration\\_training06.htm](http://assist.neded.org/edgerton/registration_training06.htm)



### THE EDGERTON AWARD

#### 2006 Program Timeline for Applicants

May 1, 2006	Submit Eligibility Determination Form
June 2006	Application Workshop Site to be determined based on applicants.
June 2006	Application Workshop Site to be determined based on applicants.
December 15, 2006	Application Form and Reports Due
February, 2007	Site Visits
April 1, 2007	Feedback Reports Received
May 2007	Edgerton Quality Award Presentation at Business and Industry Day

#### 2006 Program Timeline for Examiners

May 15, 2006	Registration for Examiner Training
September 15, 2006	Registration for Examiner Training
October 17-18, 2006	Examiner Training
December 20, 2006	Receive Applications for Review
January 15, 2007	Completion of Independent Review and Consensus Meeting
February 2007	Applicant Site Visits & Feedback Reports Completed
May 2007	Edgerton Quality Awards Presentation at Business and Industry Day

For more information, contact:

Jenne Rodriguez

<http://www.assist.neded.org/edgerton>

402-471-3745 or 800-426-6505

3/9/2006

## *Welcome from the Chair...*

As the 2005-06 fiscal year draws to an end, we reflect back on another successful year. Once again our section was awarded the Section Excellence Bronze Level total quality award for 2004-05.

The Section Management Process (SMP) is a section management model that has been developed to assist sections in their planning and implementation of services and programs that will meet the needs of current and future members.

Section Excellence is one of the highest levels of achievement in SMP.

We recently submitted our SMP results for 2005-06, and should receive feedback sometime in February 07.

Our section executive board met in August to establish the 2006-07 SMP plans. It was a very positive planning session with several new and creative ideas. Thank you to all who attended for your dedication and commitment to the success of our section.

Some of our key successes for 2005-06 were:

Some of the keys successes last year were:

- Giving out door prizes and recognizing first time attendees
- 2 educational training workshops were offered on DOE and Statistics
- Three summer series progressive sessions were offered on statistics
- Adding tutorials to increase member benefit and RU's
- Sending out new member packets welcoming to the section
- Sending frames to those achieving new ASQ certifications as a section recognition of their achievement
- Awarded nine Phil Shanline Scholarships in the spring
- Received Proclamation from Governor Dave Heineman

proclaiming October as Quality Month.

- Supported the Edgerton Quality Awards including the October awards ceremony
- Formed an Edgerton Award advisory committee to further support the Edgerton program
- Had all-time high attendance record of 79 with Tom Osborne as speaker in January.

I invite each of you to visit our website at [ASQ Section 1302](#) Here you will find valuable resources including educational information, training, membership, employment opportunities, scheduled meetings, programs, and tours. There are also links to the Edgerton, NIST-Baldrige, Koalaty Kid, and national ASQ websites. Past newsletters and programs or tutorials are available for review. There is also a link to a contact at the Midland sub-section from the Grand Island, Hastings, and Kearny area for those of you who may be closer geographically to that section.

On a sad note, I regret to announce that former chair **Bob Johnson** has announced his plans to leave the section as he and his wife have taken on new responsibilities in Texas. Bob has been a pillar of strength in our section. His leadership skills have been unsurpassed. He has brought a great deal to our section, both professionally and personally, and has been the foundation of our development into a total quality section. Please join me in congratulating Bob as he and his family embark on a new and exciting future. We extend our best wishes and deepest gratitude.

Other relocations of mention are: **David Hunt**, former section treasurer and past chair. David has relocated to the Kansas City area. David was also a valued member of our executive board for many

years. His ideas and input, along with his dedication and service will be sorely missed. We wish David the best of luck in his future endeavors. **Daniela Petrova**, former membership chair, has relocated to the Florida area. We appreciate Daniela's contribution as membership chair, and taking care of mailing out the new member packets. Daniela is also greatly missed, and we wish her the best of luck in her future endeavors as well.

If there are any other services you would like to see offered, or suggestions, feel free to contact me or any of the board members at any time. Contact information can be found at [ASQ Section 1302](#).

### **Diane Runge, ASQ-CQA Section-1302 Chair**

Koalaty Kid Committee Chair  
Quality Manager, Parker Hannifin,  
QCD  
402-486-9179  
[Diane Runge](#)

## *Welcome to the section...* **New members**

Amit Bhalerao  
Brandi Blincow  
Jonathan T. Boyer  
Craig S. Cassel  
Ricardo A. Hurtado  
Heather Lacey  
Holly R. Mixan  
William Olmstead  
Steven J. Ostler  
Corey A. Staples  
James R. Tate  
Gabriela I. Valdes  
Pranati Varma

## *Employment Opportunities...*

**METROGROUP CORP**  
3445 Progressive Road; Box 387  
Seward, NE 68434-0387

### QUALITY ASSURANCE ENGINEER

**MetroGroup** is a leading provider of direct mail and fulfillment products and services. An excellent opportunity is available in Seward, Nebraska, 25 minutes west of Lincoln. Responsibilities include the following: coordinate the activities of the Quality Auditors and assist in the development and upkeep of quality systems; maintain quality systems; prepare monthly reports on Quality metrics; track error trends and work with all departments to identify root causes and improvement actions; work closely with all departments to research errors and actively promote a quality conscious culture; coordinate and lead audit functions on regular basis; provide training to Quality Auditors; maintain the problem report database tables to keep Error types and Employee information current; manage the storage and disposal of manifest mailing reconciliation records; and update and maintain SOP documentation as provided by Department Managers.

**Qualifications/Requirements for Position:** Experience utilizing Microsoft Office products (Access, Excel, and Word) or a similar set of database, spreadsheet and word processing tools. Experience utilizing Microsoft Outlook or a similar e-mail tool is preferred but not required. Must demonstrate reliability, leadership and flexibility. Excellent oral and written communication skills. Rapport building and interpersonal skills. Strong math, logic, problem solving and analytical skills. Detail orientation. Strong keyboard and calculator skills. Ability to work on multiple projects simultaneously. Basic physical dexterity. Bachelor's degree (or related work experience may be substituted on a year-for-year basis in lieu of degree). Three years of job related experience in Production or Customer Service is required. Previous experience with Quality Inspections and Quality Systems is required. Experience with ISO 9001 is preferred. Successful completion of a Security Clearance is required, including a credit and criminal history investigation.

MetroGroup offers competitive benefits and compensation. Please email your resume for consideration to [cheryl.vavra@metrogroupcorp.com](mailto:cheryl.vavra@metrogroupcorp.com).

### Quality Position opening:

BS Degree in Engineering or technical field  
Comprehensive knowledge of welding, metallurgy, powder coating, wet paint, hot dip zinc processes  
Understanding of Lean Manufacturing, DMAIC, Six Sigma, and other QA  
Improvement tools  
8 Years experience in manufacturing/product improvement and quality  
Ability to lead and manage cross functional teams  
Proficient in creating and presenting statistical data  
Knowledge of Non-destructive testing  
Professional Engineering License or NACE

If interested please contact:

Don Peterson  
Peterson Executive Search  
402-330-9503  
[donovan.d.peterson@worldnet.att.net](mailto:donovan.d.peterson@worldnet.att.net)

## *Don't miss...*

### The Lincoln Product Show

Lancaster Event Center  
Sept. 27, 11AM-6PM  
Sept. 28, 10AM-5PM  
Free admission, free parking

Come visit the ASQ booth and see what's new in your section!

Check out the new Technology Pavilion and the Safety, Health, and Wellness Pavilion. These Pavilions aim to showcase the improvements and new products in those areas. Dex Media also sponsors the Products Show Summit – which is the seminar forum. The Dex Media Products Show Summit will highlight seminars on business topics as well as industrial sessions.

If you are interested in showcasing your company and exhibiting at the Lincoln Products Show, contact Bob Mancuso, Jr. at Mid-America Expositions, Inc. at 402-346-8003; 1-800-475-SHOW; or you can send an e-mail at [info@showofficeonline.com](mailto:info@showofficeonline.com). You can also visit the web site at [www.showofficeonline.com](http://www.showofficeonline.com)

Free tickets will be available at the September ASQ meeting, or you can register at the door. For further information, contact Diane Runge, Section Chair. 402-486-9179.